

Quick Reference Troubleshooting for Lost in Time DISK

Problem: Distorted Sounds

Solution: If you choose PC internal speaker, the game will produce distorted DAC sounds. If you do not have a sound card, we recommend playing the game with the No Sound option. You can change the game's sound option using the setup program with the game. From the \Sierra\Lost subdirectory type SETUP [ENTER]. At the configuration screen choose [F4] to change the game's sound selection. When prompted to choose a sound card, hit [F1] No Sounds. Click on OK to save the new setting and to start the game.

Problem: Trunk shields turn white

Solution: Episode 1 - In the vault, when you click on the trunk an inset will appear with the color and symbol shields. If you choose the save option and then cancel without saving, the inset symbol will turn white when you click the arrow cursor anywhere outside the inset. To restore the color and symbols to the shields, click on the chest, (or avoid this situation in the first place).

Problem: Logitech cordless mouse doesn't work. With a Logitech Cordless Mouse, the mouse cursor disappears or drops to the bottom of the screen.

Solution: Add "1200 NOVCI" to the mouse line in the CONFIG.SYS or AUTOEXEC.BAT file on a boot disk. Use the instructions in the README file on the disk BDALL.EXE for help creating a boot disk. With the boot disk in the A drive, type:

```
A: [ENTER]
EDIT CONFIG.SYS [ENTER]
```

A blue screen should appear that contains the commands for the CONFIG.SYS file on the boot disk. Check to see if there is a line to load your mouse driver. If there is, the line should read:

```
device=c:\mouse\mouse.sys 1200 NOVCI
```

Save the change and reboot your computer with the boot disk in the A drive. If there is no line to load the mouse driver in the CONFIG.SYS file on the boot disk, type:

```
EDIT AUTOEXEC.BAT [ENTER]
```

This will display the lines in the AUTOEXEC.BAT file on your boot disk. Look for the line that loads the mouse driver. Make sure the line reads:

```
LH c:\mouse\mouse.com 1200 NOVCI
```

If there is no line to load the mouse driver in the AUTOEXEC.BAT file or the CONFIG.SYS file on the boot disk, add the line above to the AUTOEXEC.BAT file. Save your changes, exit to DOS and reboot your computer with the boot disk in the A drive. NOTE: The above lines assume your mouse drivers are installed to the directory c:\mouse. If your mouse drivers are in a different directory, you will need to change the above lines to load the driver.

Problem: Unable to free enough memory to run the game using a Sound Galaxy card

Solution: Use the instructions in the README file on the disk BDALL.EXE for help creating a boot disk. With the boot disk in the A drive, type:

A: [ENTER]

EDIT CONFIG.SYS [ENTER]

This will display the CONFIG.SYS on your boot disk. Add the switch /X to the end of SGCDM.SYS line. Then save the change, exit to DOS and reboot your computer with the boot disk in the A drive.

Problem: Unable to save games

Solution: The install program will install the game to a hard drive 18 MB (17.12MB) of disk space. For the game to work properly, you will need more disk space. Saved games will use additional disk space. If you are unable to save games, free up more disk space for the game.